



Media Release



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TIGERAIR AUSTRALIA ANNOUNCES AUSTRALIAN STRATEGIC IT SOLUTIONS PARTNER

Tigerair Australia has recently appointed local provider Harbour IT as the airline's strategic cloud, managed services and IT infrastructure solutions partner.

Harbour IT will replace the Singapore based service and provide IT Managed services, IT service desk support as well as transition Tigerair Australia to a Cloud based environment. Harbour IT is 100% Australian owned and a leader in the field, being the first Australian infrastructure provider to offer flash cloud.

Tigerair Australia's IT Program Manager Chris Panagiotidis explains:

"Tigerair has undertaken a comprehensive tender process to select a partner of an appropriate size, scale and fit with the breadth of services needed to play an important role in supporting Tigerair Australia's business growth strategies."

"The move to Harbour IT's Cloud is a big step forward and will transition Tigerair Australia's fleet of infrastructure into a highly available tier one operation. The change will deliver greater reliability and improve operational efficiencies within the business overall whilst reducing infrastructure costs."

"On-demand' scalability & flexibility, resilience, stability, redundancy and a far more agile IT infrastructure closely aligned to our business strategies will enable Tigerair to grow now and into the future."

"By leveraging Harbour IT's ' proven management and support processes, experience and extensive knowledge base, Tigerair IT systems will deliver a productive and smoother experience for staff, suppliers and customers."

"Staff will benefit from a simplified and streamlined IT experience underpinned by a continuous service improvement ethos. Harbour IT's experienced IT service desk will actively address questions, resolve day-to-day operational IT issues and help staff get the most out of their IT."

Harbour IT Partner and Victorian State Manager, Steve Evans said: "In today's technology driven environment the silent tools of IT infrastructure, management and support are vital to the optimal running of any organisation.

"We are proud to have been selected as the partner of choice for the growing brand of Tigerair Australia, and to enable them to develop and harness IT tools to maximum effect.

"As a long term partnership company the Harbour IT team is thrilled to work with Tigerair to improve flexibility and responsiveness today, and implement systems and support that will scale with Tigerair as they grow. Exciting times."

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